

UNDERWRITING MANAGER

Work Location: **Jarvis, Ontario - Hybrid with Remote First Approach** | Job Type: **Full Time**

ABOUT US

We are a proudly Ontario-based mutual insurance company rooted in community and growing in tradition. Our values reflect our tradition and deep commitment to protecting what matters most to our policyholders. With a strong focus on personalized service, responsible underwriting, and sustainable growth, we aim to deliver peace of mind through reliable insurance solutions.

As a mutual, we don't answer to shareholders - we answer to our members. That means our decisions are guided by people, not profit. If you're looking to lead with purpose and be part of a collaborative, people-first organization, we invite you to join our team.

THE OPPORTUNITY

We are seeking a dynamic and strategic **Underwriting Manager** to lead our underwriting team and drive excellence in risk selection and portfolio management. This role is ideal for a collaborative leader who is passionate about mentoring others and setting high standards for underwriting integrity, operational efficiency, and customer experience.

KEY RESPONSIBILITIES

- Lead, coach, and develop a high-performing team of Underwriters and support staff.
- Oversee underwriting operations across Personal, Commercial and Agriculture Lines of business
- Develop and execute underwriting strategies that align with corporate goals and risk appetite.
- Ensure underwriting guidelines, processes, and decisions reflect sound risk assessment and regulatory compliance.
- Monitor portfolio performance and provide insights to support pricing, product development, and business planning.
- Partner cross-functionally with Claims, Sales, and Technology teams to enhance underwriting outcomes and customer satisfaction.

- Contribute to continuous improvement efforts, leveraging data and technology to streamline workflows and decision-making.
- Represent the company at industry forums, working groups, and broker or member events as needed.

QUALIFICATIONS

- Minimum 10 years of progressive underwriting experience, with 3+ years in a leadership role.
- Strong knowledge of Personal and Commercial P&C insurance products, risk analysis, and regulatory requirements.
- CIP, FCIP or related designation is strongly preferred.
- Proven ability to lead teams through change, inspire high performance, and foster a positive culture.
- Analytical thinker with sound judgment and a commitment to prudent risk-taking.
- Exceptional communication, relationship-building, and organizational skills.
- Familiarity with mutual insurance or experience in a community-based insurer is an asset.

WHY JOIN US?

- A supportive, inclusive, and mission-driven culture
- Competitive compensation and benefits package
- Professional development opportunities and support for designations
- The chance to shape the future of underwriting in a growing mutual
- A workplace that values people, innovation, and community impact

READY TO MAKE A DIFFERENCE?

If you're an underwriting professional ready to lead with purpose, we'd love to hear from you. Apply today with your resume and cover letter outlining why you're a great fit for this role and for our mutual community.