

JOIN OUR TEAM!

Cognition+™

www.gocognition.com

Insurance User Acceptance Testing Analyst

About Cognition+

Cognition+ is a team of talented and dedicated people on a mission to deliver transformative digital solutions to insurance companies of all sizes. In addition to a fully customizable Enterprise Insurance Management Platform, Cognition+ offers on-demand support, connectivity, cybersecurity, and development services. Founded in 1996, we have gained a deep understanding of our client's business needs and challenges and have invested in R&D to build the next-generation of insurance technology solutions.

With a focus on teamwork, commitment, and trust, we know it takes people with diverse perspectives, ideas, and cultures to make a company succeed. We believe that hiring the best talent will lead to the creation of better products and services to keep our clients on the leading edge. If you are looking for a challenging opportunity for your work to make a lasting impact and your career to grow then we want to meet YOU!

Why Choose Cognition+

- Competitive compensation package including benefits, group RRSP and incentive plan;
- Flexible work hours that offer work/life balance;
- Opportunity to learn, grow and innovate;
- Friendly and supportive team environment; and,
- Opportunity to provide your input into making this organization successful.

The Role

As a member of the QA team, you will have the opportunity to work closely with other talented members of our team to support, maintain and ensure quality for a complex insurance software system. You will ensure effective end-to-end testing is done for all of the products including performing user acceptance, functional, regression and usability testing. You will have the opportunity to work on a variety of tasks and develop your skills in many ways.

This position can be performed from our office in London Ontario, remotely in Canada, or a combination of both. Remote based employees may occasionally be asked to travel to our office for meetings or team building events.

Role Responsibilities

- Responsible for decomposition of business and functional/system requirements to develop test scenarios and conditions.
- Responsible for UAT development and execution, focusing on strategic testing processes and procedures to enable testing activities and ensure that company standards and specifications are met.
- The duties and responsibilities include multi-channel applications, communication, test reporting, test planning, and defect and data management.
- Collaborate with the Technology and Business Stakeholders to create and execute comprehensive test cases, analyze business and system requirements for test planning and execution, define traceability from requirements to test cases and participate in the defect resolution life cycle to ensure effective end-to-end testing is done for all of the products.
- Assist the QA Manager and Test Lead in the implementation planning process to ensure adequate business validation is performed by the impacted operational areas.
- The UAT Tester will perform some or all of the following types of testing: user acceptance, functional, regression, and usability.

JOIN OUR TEAM!

Cognition+™

www.gocognition.com

- Log and retest discrepancies encountered during the testing process in JIRA.
- Work collaboratively with project team to communicate testing progress and status, prioritize and track defects to closure, discuss project updates and issues to ensure appropriate follow through to resolution.
- Other duties as assigned.

Required Qualifications & Skills

- Five years experience working in the Property & Casualty (P&C) insurance industry;
- A technical college or university credential in Computer Science, Information Technology and/or Insurance Domain Knowledge
- Previous professional experience in User Acceptance Testing Analysis or the equivalent combination of education, technical training, and work experience is preferred
- Hands-on knowledge of Software Development Life Cycle principles and Quality Assurance methodologies/best practices.
- Experience in the design of detailed functional and regression test plans, and the creation and execution of test scripts.
- Experience working in an agile development environment and with agile project methodologies
- Excellent written and verbal communication skills.
- Strong interpersonal skills.
- Attention to detail and analytical thinking.
- Proficiency with Microsoft Office products (Excel, Word, etc.).
- Good organizational and time management skills with an ability to complete multiple concurrent assignments.
- Intermediate knowledge and experience in software testing processes, quality controls, methodologies, and standards.
- Ability to adapt to new technologies / tools.
- Knowledge of current industry trends.
- Knowledge and experience in agile project methodologies, such as scrum.
- Knowledge of documentation/defect tracking tools such as JIRA, Confluence.

Nice To Have

- Industry related Professional Certification in Insurance or Software Quality (ISTQB, CIP)

APPLY NOW

Interested candidates are encouraged to apply online at

www.gocognition.com/join-us/

Equal Employment Opportunities

Cognition+ is committed to employment equity and welcomes diversity. We encourage applications from qualified individuals from all backgrounds.

Cognition+ provides accommodations to applicants with disabilities throughout the hiring process. If you require accommodation, please contact Human Resources at hr@gocognition.com or call 519-432- 8553 ext. 362.

We thank all applicants for their interest in this position, however, only qualified candidates will be contacted for the next steps in the process.