



Multi-Line Claims Adjuster: First Party Property and Auto

Are you a detail-oriented, problem-solving claims professional looking for a new opportunity? If so, we're searching for an Intermediate or Senior Multi-Line Claims Adjuster to join our team and make an impact in the world of insurance! This role offers a diverse and dynamic workload, combining property and automobile claims for commercial, farm, and residential settings.

Why join us?

At Salus Mutual we believe in empowering our employees to thrive in a supportive and professional environment. We are client focused and afford our staff the time and opportunity to fully understand their claims and the client on each claim. We are committed to providing the tools and opportunities you need to succeed in your career while making a difference for our clients.

The Role

As a Multi-Line Claims Adjuster, you will play a pivotal role in the claims process, helping policyholders when they need it most. You will be responsible for investigating, assessing, and adjusting moderate to complex first-party property and auto claims, documenting the claim file through your investigation, analyzing the information gathered, interpreting the policy wordings to determine coverage and assess damages while ensuring compliance with policies, industry standards, and regulations.

What We're Looking For

We're seeking a motivated and skilled professional who meets the following qualifications:

- **Education & Training:**
 - Postsecondary education or equivalent training and work experience
 - Chartered Insurance Professional (CIP) designation or substantial progress toward CIP courses is an asset
- **Experience:**
 - 3-5 years' experience handling personal, commercial or farm property claims either desk adjusting or in the field

- **Skills & Proficiency:**
 - Proficient in Microsoft Office
 - Strong aptitude for technology and insurance software
- **Knowledge & Expertise:**
 - General understanding of claims adjustment practices
 - Knowledge of building construction materials, techniques, and estimating methods
 - Familiarity with property damage scoping and estimating
 - Awareness of reinsurance procedures and litigation regulations
 - Understanding of subrogation claims is an asset
 - Understanding of the salvage process is an asset
 - Knowledge of the mutual insurance system and its philosophy is an asset
- **Additional Requirements:**
 - Valid driver's license and access to reliable transportation
 - Ability to travel on short notice within our primary client territory

Personal Attributes

- Demonstrates a passion for customer service
- Self-motivated, goal oriented and able to work in a fast paced and changing environment
- Strong problem solving and troubleshooting skills
- Ability to work individually as well as part of a team
- Communication skills, written and verbal
- Maintains a positive working relationship and liaison with all business partners
- Compliance mindset

Why Work for Us

- Competitive compensation package which includes base salary, benefits, and a pension plan
- Flexible, people-oriented working environment
- Opportunities for ongoing training and development
- A positive team environment with a focus on health, wellness, and community involvement

Who We Are

Salus Mutual Insurance Company is owned by policyholders and is founded on the principle of neighbour helping neighbour. We are locally based and actively involved in supporting and giving back to our communities. We pride ourselves on professional, friendly customer service provided by employees and agents who understand our policyholders' needs and who put our customers first.

Interested?

Candidates are asked to submit a resume and cover letter detailing their qualifications and experience by email to Human Resources at hr@salusmutual.ca.

We thank all applicants for their interest and wish to advise that only those candidates selected for an interview will be contacted. Appropriate accommodations will be provided upon request throughout the recruitment and employment process as required under the [Accessibility for Ontarians with Disabilities Act](#) (AODA).

For more information about Salus Mutual Insurance Company please visit our website www.salusmutual.ca or follow us on [Facebook](#), [Instagram](#), or [LinkedIn](#).