

JOIN OUR TEAM!

Cognition+

www.gocognition.com

Insurance User Acceptance Tester

About Cognition+

Cognition+ is a team of talented and dedicated people on a mission to deliver transformative digital solutions to insurance companies of all sizes. In addition to a fully customizable Enterprise Insurance Management Platform, Cognition+ offers on-demand support, connectivity, cybersecurity, and development services. Founded in 1996, we have gained a deep understanding of our client's business needs and challenges and have invested in R&D to build the next-generation of insurance technology solutions.

With a focus on teamwork, commitment, and trust, we know it takes people with diverse perspectives, ideas, and cultures to make a company succeed. We believe that hiring the best talent will lead to the creation of better products and services to keep our clients on the leading edge. If you are looking for a challenging opportunity for your work to make a lasting impact and your career to grow then we want to meet YOU!

Why Choose Cognition+

- Competitive compensation package including benefits, group RRSP and incentive plan;
- Flexible work hours that offer work/life balance;
- Opportunity to learn, grow and innovate;
- Friendly and supportive team environment; and,
- Opportunity to provide your input into making this organization successful.



The Role

In this dynamic role, you'll leverage your insurance expertise to enhance and ensure the performance of our cutting-edge, fully customizable Enterprise Insurance Management Platform. Working closely with a passionate Product Team, you'll play a key role in driving comprehensive end-to-end testing to deliver top-tier solutions for our insurance clients, helping to shape the future of insurance technology.

This position can be performed from our office in London, Ontario or remotely within Canada. Remote-based employees may occasionally be asked to travel to our office for meetings or team-building events.

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Role Responsibilities

- Leverage insurance expertise to ensure our software is tailored to meet client needs and exceed expectations
- Break down complex business and system requirements to design impactful User Acceptance Test (UAT) scenarios and drive seamless end-to-end testing
- Partner with stakeholders to craft and execute robust test cases, ensuring every detail is accounted for - from requirements analysis to defect resolution - for flawless product delivery
- Support the Product Owner in implementation planning, ensuring critical business validations are conducted across all operational areas
- Perform a range of tests, including user acceptance, functional, regression, and usability, to ensure product quality at every stage
- Collaborate with cross-functional teams to share testing progress, prioritize and resolve defects, and provide timely project updates, ensuring smooth delivery from start to finish
- Perform other job-related duties as assigned

Required Qualifications & Skills

- Proven experience working in the Property & Casualty (P&C) insurance industry and/or a Professional Certification in Insurance (CIP, FCIP, RIBO)
- Knowledge of current insurance industry trends
- Excellent written and verbal communication skills
- Attention to detail and analytical thinking
- Proficiency with Microsoft Office products (Excel, Word, etc.)
- Good organizational and time management skills with an ability to complete multiple concurrent assignments
- Ability to gain in-depth knowledge of software products and learn new technologies quickly
- Ability to work collaboratively in a team environment to meet team and client needs

Nice To Have

- Experience with the Cognition+ platform
- Software quality designation (ISTQB)
- Bachelor's Degree or College Diploma in Computer Science, or a related field
- Experience in User Acceptance Testing Analysis or the equivalent combination of education, technical training, and work experience
- Hands-on knowledge of Software Development Life Cycle principles and Quality Assurance methodologies/best practices
- Experience in automation testing of software applications
- Experience in the design of detailed functional and regression test plans, and the creation and execution of test scripts
- Knowledge and experience in agile project methodologies, such as scrum

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- Experience with documentation/defect tracking tools such as JIRA, Confluence

APPLY NOW

Interested candidates are encouraged to apply online at
www.gocognition.com/join-us/

Equal Employment Opportunities

Cognition+ is committed to employment equity and welcomes diversity. We encourage applications from qualified individuals from all backgrounds.

Cognition+ provides accommodations to applicants with disabilities throughout the hiring process. If you require accommodation, please contact Human Resources at hr@gocognition.com or call 519-432- 8553 ext. 362.

We thank all applicants for their interest in this position; however, only qualified candidates will be contacted for the next steps in the process.

